

Instant Pot[®]

20-CUP MULTIGRAIN RICE COOKER + STEAMER



Getting Started Guide

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Welcome to your new Instant™ 20-Cup Multigrain Rice Cooker + Steamer!

Welcome to the world of Instant Chefs at home. We're excited to get you started on your Instant Pot Brands culinary journey!

We hope you fall in love with your Multigrain Rice Cooker and Steamer, and enjoy it in your kitchen for years to come.



Scan to Get Started!

To make your cooking experience with Instant as easy as possible, we have created 4 simple steps with how-to videos to guide you. Scan the QR code and follow the steps to become an Instant Chef in no time!

www.instantpot.co.uk/get-started



Download the full User Manual

For more detailed instructions and information, scan the QR code to download the full User Manual.

instantpot.co.uk/product-manuals/



Need Inspiration?

Download the Instant Connect app to access 1000+ recipe ideas.

Product specifications

Model	Wattage	Power	Volume	Weight	Dimensions
MRRC2001WE	860W	220-240V~ 50-60Hz	20 Cup	3.8kg	cm: 32L x 31W x 24.5H

WARNING

Safety Instructions

At Instant™, we want you to feel comfortable using our products. This Instant Multigrain Rice Cooker and Steamer was designed with you and your safety in mind.

Read all instructions before using and only use this appliance as directed. Failure to follow these Important Safeguards may result in injury and/or property damage and will void your warranty.

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons.

IMPORTANT SAFEGUARDS

READ ALL INSTRUCTIONS

Placement

DO place the appliance on a countertop only. Always operate the appliance on a stable, noncombustible, level surface.

DO make sure all parts are dry and free of food debris before placing the cooking pot on the cooker base.

DO NOT place the appliance on or close to a hot gas or electric burner, or a heated oven.

DO NOT use the appliance near water or flame.

DO NOT use outdoors. Keep out of direct sunlight.

DO NOT place on anything that may block the vents on the bottom of the appliance.

⚠ WARNING

General Use

The removable cooking pot is extremely hot during use, and can be extremely heavy when full of ingredients.

DO use oven mitts when handling the cooking pot and CarbReduce™ Basket, and when removing accessories.

DO place hot accessories on a heat-resistant surface or cooking plate.

DO use care when lifting the cooking pot or CarbReduce™ Basket from the cooker base to avoid burn injury.

DO use extreme caution when the cooking pot and CarbReduce™ Basket contains hot food, hot oil or other hot liquids.

DO NOT use the appliance without the removable inner cooking pot or CarbReduce™ Basket installed.

DO NOT touch the metal portion of the lid, the appliance's hot surfaces, or any accessories during or immediately after cooking because they will be hot. Only use the side handles for carrying or moving.

DO NOT use this appliance for deep frying or pressure frying with oil.

DO NOT move the appliance while it is in use and use extreme caution when disposing of hot grease.

DO NOT allow children or persons with reduced physical, sensory or mental capabilities to operate this appliance. Close supervision is necessary when any appliance is used by or near children and persons with reduced physical, sensory or mental capabilities. Children should not play with this appliance.

DO NOT use the appliance for anything other than household use. It is not intended for commercial use.

DO NOT leave the appliance unattended while in use.

The heating element surface is subject to residual heat after use.

⚠ WARNING

Accessories

DO use only accessories or attachments authorised by Instant. The use of parts, accessories or attachments not recommended by the manufacturer may cause a risk of injury, fire or electric shock.

DO only replace the Inner Lid Cover with an authorised Instant Inner Lid Cover to prevent personal injury and damage to the appliance.

DO NOT use the included accessories in a microwave, toaster oven, convection or conventional oven, or on a ceramic cooktop, electric coil, gas range or outdoor grill.

Care and Storage

DO let the appliance cool to room temperature before cleaning or storage.

DO NOT store any materials, other than the cooking pot, in the cooker base when not in use.

DO NOT place any combustible materials in the cooker base, such as paper, cardboard, plastic, Styrofoam or wood.

Avoid spillage on the connector.

Power Cord

A short power-supply cord is used to reduce the risk resulting from it being grabbed by children, becoming entangled in, or tripping over a longer cord. **WARNING:** Spilled food can cause serious burns. Keep appliance and cord away from children. Never drape cord over edge of counter, never use outlet below counter, and never use with an extension cord.

DO NOT let the power cord touch hot surfaces or open flame, including the stovetop.

DO NOT use with power converters or adapters, timer switches or separate remote-control systems. This appliance has an earthed plug. To reduce the risk of electric shock: **ONLY** plug the power cord into a earthed electrical outlet.

DO NOT remove earth.

If the unit includes a detachable power cord:

To connect, always attach the power cord to the appliance first, then plug the power cord into the wall outlet.

⚠️ WARNING

Electrical Warning

The cooker base contains electrical components that are an electrical shock hazard. Failure to follow these instructions may result in electric shock. To protect against electrical shock: To disconnect, select **Cancel**, then remove plug from power source. Always unplug when not in use, as well as before adding or removing parts or accessories, and before cleaning. To unplug, grasp the plug and pull from the outlet. Never pull from the power cord.

DO regularly inspect the appliance and power cord.

DO NOT operate the appliance if the power cord or plug is damaged, or after the appliance malfunctions or is dropped or damaged in any manner. For assistance, contact Customer Care by email at **UKSupport@instantpot.com** (if located in the UK) or **EUSupport@instantpot.com** (if located in the EU) or by phone at **+44 (0) 3331230051**. **DO NOT** attempt to repair, replace or modify components of the appliance, as this may cause electric shock, fire or injury, and will void the warranty.

DO NOT tamper with any of the safety mechanisms, as this may result in injury or property damage.

DO NOT put liquid or food of any kind into cooker base without the inner cooking pot.

DO NOT immerse power cord, plug or the appliance in water or other liquid.

DO NOT use the appliance in electrical systems other than 220-240V~ 50-60Hz.

DO NOT clean the appliance by rinsing it under a faucet.

SAVE THESE INSTRUCTIONS

WARRANTY

Instant Brands (EMEA) Limited, Instant Brands (Ireland) Limited, and Instant Pot Brands (collectively the “Company”) warrant this appliance to be free from defects in workmanship and material, under normal household use, for a period of one (1) year from the date of original purchase. This Limited Warranty extends only to the original purchaser and use of the appliance in the UK and EU. This warranty does not cover appliance use outside of the UK and EU.

Proof of original purchase date and, if requested, return of your appliance is required to obtain service under this Limited Warranty. Provided that this appliance is operated and maintained in accordance with the written instructions included with the appliance (which are also available at instantpot.co.uk), the Company will, at its sole discretion, either: (i) repair defects in materials and workmanship; or (ii) replace the appliance. In the event the appliance is replaced, the Limited Warranty on the replacement appliance will expire 12 months from the date of original consumer purchase.

The Company is not responsible for shipping costs for warranty service.

Limitation and Exclusions

Any modification or attempted modification to your appliance may interfere with the safe operation of the appliance and may result in serious injury and damage. Any modification or attempted modification to your appliance or any part thereof will void the warranty, unless such modification(s) or alteration(s) were expressly authorised by the Company.

This warranty does not cover (1) normal wear and tear; (2) damage resulting from negligent, unreasonable or misuse of the appliance, improper assembly or disassembly, use contrary to the operating instructions, failure to provide reasonable and necessary maintenance, Acts of God (such as fire, flood, hurricanes and tornadoes), or repair or alteration by anyone, unless expressly directed and authorised by the Company; and (3) repairs where your appliance is used for other than normal household use and in a manner contrary to published user or operator instructions.

To the extent permitted by applicable law, the liability of the Company, if any, for any allegedly defective appliance or part shall be limited to repair or replacement of the appliance or part thereof, and shall not exceed the purchase price of a comparable replacement appliance. Except as expressly provided herein and to the extent permitted by law, (1) the Company makes no warranties, conditions or representations, express or implied, usage, custom of trade or otherwise with respect to the appliance or parts covered by this warranty and (2) the Company shall not be responsible or liable for indirect, incidental or consequential damages arising out of or in connection with the use or performance of the appliance or damages with respect to any economic loss, loss of property, loss of revenues or profits, loss of enjoyment or use, costs of removal, installation or other consequential damages of any nature or kind.

You may have rights and remedies under applicable laws, which are in addition to any right or remedy which may be available under this limited warranty.

WARRANTY

Please visit instantpot.co.uk/product-registration/ to register your appliance. You will be asked to provide your name, your email address, the store name, date of purchase, model number and serial number (both of which are found on the appliance). This registration will enable us to keep you up-to-date with product developments and recipes, and contact you in the unlikely event of a product safety notification. By registering, you acknowledge that you have read and understood the instructions for use and warnings accompanying the appliance.

Warranty Service

To obtain warranty service, please contact our Customer Care Department by creating a support ticket online at Instantpot.co.uk/support/. If we are unable to resolve the problem, you may be asked to send your appliance to the Service Department for quality inspection. Instant Pot Brands is not responsible for shipping costs related to warranty service. When returning your appliance, please include your name, mailing address, email address, phone number, and proof of the original purchase date as well as a description of the problem you are encountering with the appliance.

Within the UK

Instant Brands (EMEA) Limited,
Floor 6, Block C, Dukes Court,
Duke Street, Woking, Surrey,
GU21 5BH, UK.

Email: UKSupport@instantpot.com

Telephone: +44 (0) 3331 230051

Within the EU

Instant Brands (Ireland) Limited,
Suite 6, Rineanna House, Shannon Free
Zone, Shannon, Co Clare, Ireland, V14 CA36.

Email: EUSupport@instantpot.com

Telephone: +44 (0) 3331 230051

This warranty was last updated on 1 September 2019 for all products sold from [1 November 2019]. If your product comes with our older warranty version, your warranty will continue to be honoured.

Recycling

This appliance complies with the WEEE Directive 2012/19/EU on the disposal of electrical and electronic equipment (WEEE). This appliance complies with the European directive for electromagnetic compatibility (EMC) 2014/30/EU and its revisions, as well as Low Voltage Directive (LVD) 2014/35/EU and its revisions. This marking indicates that this product should not be disposed of with other household waste throughout the UK and EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable re-use of material sources. To return your used device, please use the return and collection systems or contact Customer Care for further recycling and WEEE information.



Get the full User Manual
instantpot.co.uk/product-manuals



Recipes
instantpot.co.uk/recipes/



Replacement parts and accessories
instantpot.co.uk/product-category/instant

Contact Consumer Care
[Instantpot.co.uk/support](https://instantpot.co.uk/support)
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GU21 5BH, UK

Instant Brands (Ireland) Limited
Suite 6, Rineanna House,
Shannon Free Zone, Shannon,
Co Clare, Ireland, V14 CA36

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